



# SUPPORTED LIVING **BROCHURE**

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Hazelcare limited always puts the client first. Our vision is to offer high quality and personalised care, finding the right people who genuinely care about helping and getting things right for you..

# Supported Living

Our supported living model is delivered to individuals (REACH Standards). Each person will have an assessment, which will identify the level of support that they require. Hazelcare Limited will work with the person they will support to ensure that they have a structured day and support them to develop the skills to increase their independence, this may be very simple steps at first.



**Hello**  
**We would like to tell you**  
**about Supported Living**





**Supported Living** is a way of helping people with different disabilities, or needs to choose a home and live in the way they want. We offer 24hr support in most of our houses



**We care and Listen is  
our Motto**



## **Our Values**

- Listening and offering you a service that develops your independence and also achieve your desired goals /outcomes.
- Working with you through an individualised support plan which you would have made with staff.
- Providing you high quality support and put you at the centre of our organisation through providing quality care and also listening to you everyday .



# Supported Living

There are different types of , Supported Living it can be;



Sharing a house or flat where other people get the same help as you.



Having your own house or flat with the support you need there.



# Supported Living



**Supported Living** helps you to do more for yourself when you are able to.

You Can get help with things like;



Choosing where to live



Running your home & Things like paying bills



Support with looking after money & benefits



Getting washed and dressed and personal care



Cooking, shopping & looking after your home



Going to college & doing courses

# Supported Living

**Supported Living** helps you to do more for yourself when you are able to.

You Can get help with things like;



**Going to work & doing voluntary work**



**Doing things with your friends**

## What you get



**You will have greater independence at home**

You will be able to get support to look for & join in with things in your community that interest you.



**Care in Supported Living is often shared. It's called "core support".**

It means that support staff will be there to help you & other adults who live there.



**You might also have one to one care(1:1)**

This is where one support staff supports just you with a task or activity



**In supported living you will have some responsibility for looking after your home or room**

This may mean doing some chores & and tasks you don't like so much or learning new skills to be more independent

# Tenancy Costs



If you qualify for housing benefit or universal credit, you will be able to claim this to pay your rent. In most cases the rent will be covered by local housing allowance



You can apply for your housing benefit through your local council. Your family and friends can help you with this.



You should read the tenancy agreement carefully to understand what it means for you. You can ask for an Easy Read Version. You may want to ask someone to support you with this. Do not sign unless you or the person supporting you are happy with the agreement

*If you are not happy about your accommodation please talk to these people.*



Talk to staff



Tell your friend



Tell your social worker



Phone safeguarding Social worker on 011 79036629


# How to Contact Us



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You can contact us using any of the methods below, our team is ready to assist you.

## Contact Us

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